Refund/Cancellation Policy - Junior Premier League

Effective Date: April 2023

Introduction
The Junior Premier League (referred to as "the Organisation") is committed to providing fair and transparent policies for refunds and cancellations. This Refund/Cancellation Policy outlines the guidelines and procedures for refunds and cancellations related to league participation, events, and other services offered by the Organisation.

Refunds for League Participation
1.1 Registration Fees

Registration fees for league participation are non-refundable, except in exceptional circumstances or as otherwise stated in this policy.

1.2 Player Withdrawal

If a registered player decides to withdraw from the league before the start of the season, a partial refund of the registration fee may be considered. The specific refund amount, if any, will depend on various factors such as timing, administrative costs, and any commitments already made on behalf of the player.
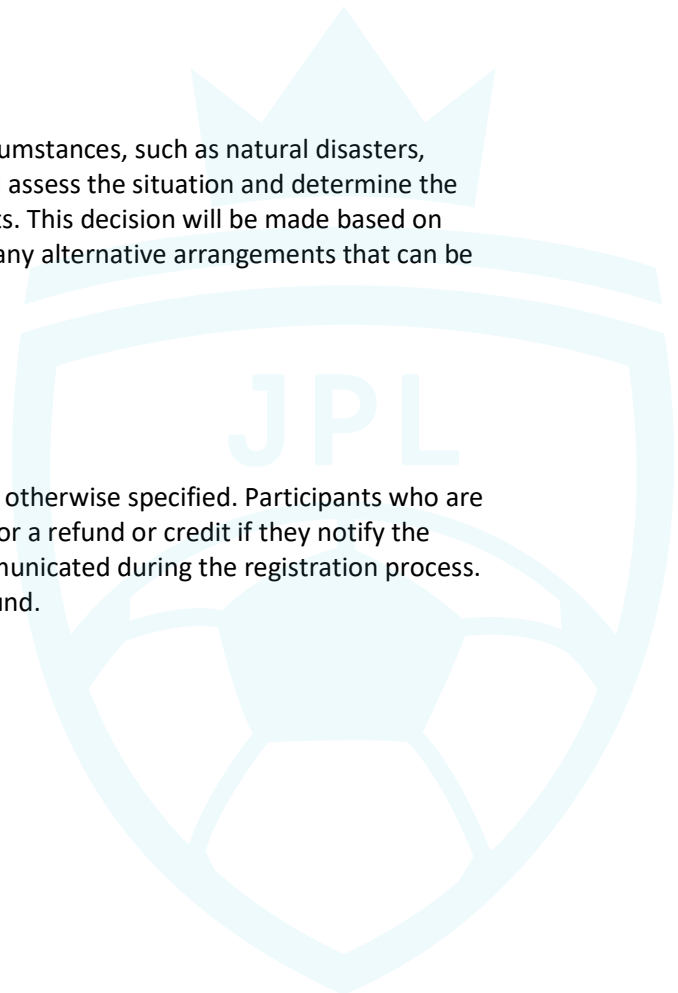
1.3 Season Cancellation

In the event of a season cancellation due to unforeseen circumstances, such as natural disasters, pandemics, or other significant events, the Organisation will assess the situation and determine the appropriate refund or credit options for affected participants. This decision will be made based on factors such as the stage of the season, incurred costs, and any alternative arrangements that can be offered.

Refunds for Events and Services
2.1 Event Registration Fees

Event registration fees are generally non-refundable, unless otherwise specified. Participants who are unable to attend an event after registering may be eligible for a refund or credit if they notify the Organisation within a specified cancellation period, as communicated during the registration process. Late cancellations or no-shows may not be eligible for a refund.

2.2 Event Cancellations or Postponements

In the event of an event cancellation or postponement initiated by the Organisation, registered participants will be offered the choice of a refund or a credit towards a future event, subject to any specific conditions communicated by the Organisation.

2.3 Other Services

Refunds for other services, such as coaching clinics, training programs, or merchandise, will be determined on a case-by-case basis, considering factors such as the nature of the service, timing of the request, and costs incurred by the Organisation.

Refund Processing
3.1 Refund Request

To request a refund or cancellation, participants or their authorized representatives must submit a written request to the Organisation, providing relevant details such as the participant's name, registration/event details, and the reason for the refund/cancellation.

3.2 Refund Decision

Refund requests will be reviewed by the Organisation, and a decision will be communicated to the participant within a reasonable timeframe. The Organisation reserves the right to decline refund requests that do not meet the criteria specified in this policy or are not supported by sufficient documentation.

3.3 Refund Method

Refunds, when approved, will be processed using the original payment method, unless otherwise agreed upon by the participant and the Organisation. The refund amount may be subject to deductions for administrative fees, transaction costs, or any other applicable charges.

• Updates to this Policy
The Organisation reserves the right to update or modify this Refund/Cancellation Policy from time to time to reflect changes in its services, operations, or applicable regulations. The updated policy will be published on the Organisation's website and will apply to all refund and cancellation requests made thereafter.

Contact Us
If you have any questions, concerns, or requests regarding this Refund/Cancellation Policy, please contact us using the following details:

admin@junior-premier.co.uk

By participating in the Junior Premier League or availing any services offered by the Organisation, you acknowledge that you have read and understood this Refund/Cancellation Policy and agree to comply with its terms and conditions.